



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Brian D. Heikes et al.                      Art Unit : 2681  
Serial No. : 10/825,617                                      Examiner : Unknown  
Filed : April 16, 2004  
Title : MANAGING INSTANT MESSAGES

**MAIL STOP AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT**

Applicants request consideration of the references listed on the attached PTO-1449 form. Under 37 C.F.R. § 1.98 (a)(2)(ii), only copies of foreign patent documents and/or non-patent literature are enclosed. Copies of any listed U.S. patents or U.S. patent application publications can be provided upon request.

This statement is being filed within three months of the filing date of the application or before the receipt of a first Office Action on the merits. Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: 11/30/05

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Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 06975-469001	Application No. 10/825,617
<b>Information Disclosure Statement by Applicant</b> (Use several sheets if necessary)		Applicant Brian D. Heikes et al.	
		Filing Date April 16, 2004	Group Art Unit 2681

## U.S. Patent Documents

Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						

## Foreign Patent Documents or Published Foreign Patent Applications

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AB							

## Other Documents (include Author, Title, Date, and Place of Publication)

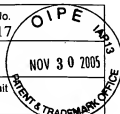
Examiner Initial	Desig. ID	Document
/RBH/	AC	Ignite Software: Parent Tools Feature Set, "Parent Tools Features," <a href="http://www.parent-tools.com/features.htm">http://www.parent-tools.com/features.htm</a> , Ignite Software, pp. 1-3, as accessed on December 10, 2003
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Examiner Signature /Robert Harrell/ (06/21/2008)	Date Considered (06/21/2008)
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EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

Sheet 2 of 2

Substitute Form PTO-1449 (Modified)  <b>Information Disclosure Statement          by Applicant</b> (Use several sheets if necessary)  (37 CFR §1.98(b))	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. <b>06975-469001</b>	Application No. <b>10/825,617</b>
		Applicant <b>Brian D. Heikes et al.</b>	
		Filing Date <b>April 16, 2004</b>	Group Art Unit <b>2681</b>


**Other Documents (include Author, Title, Date, and Place of Publication)**

Examiner Initial	Desig. ID	Document
/RBH/	AS	"Listserv Control for KnockKnock," <a href="http://www.knockmail.com/support/listservcont.html">http://www.knockmail.com/support/listservcont.html</a> , pp. 1, , as accessed on December 4, 2003
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/RBH/	AU	<a href="http://www.knockmail.com/support/newsettings.jpg">http://www.knockmail.com/support/newsettings.jpg</a> , , as accessed on December 4, 2003

Examiner Signature /Robert Harrell/ (06/21/2008)	Date Considered (06/21/2008)
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /RH/